Participant

Team Performance Satisfaction

Results

Instructions: At the end of the sprint review, the Scrum Master invites each participant to assess how do they feel about the performance of the team during the sprint by sticking the post-it with their name on it, over the face that represents their feeling.

Tip: Prepare Post-its before the sprint review starts.

Tip: You could also ask participants to write specific feedback in their own post-it

| Sam (SH) | Jim (SH) |

| Joe (PO) | Jose (Dev) | Lyn (Dev) |

| Tim (SH) | Mary (Dev) | John (Dev) |

Optional: Only if the team ask for it The Scrum Master could share its Impressions too.

Jesus (SM)

Feeling	Score
VERY HAPPY	5
HAPPY	4
OK	3
SAD	2
VERY SAD	1

Instructions: Once the Sprint review is done and everybody have left the room, take a photo of the results, to use it when registering the results for further team performance reporting purposes.
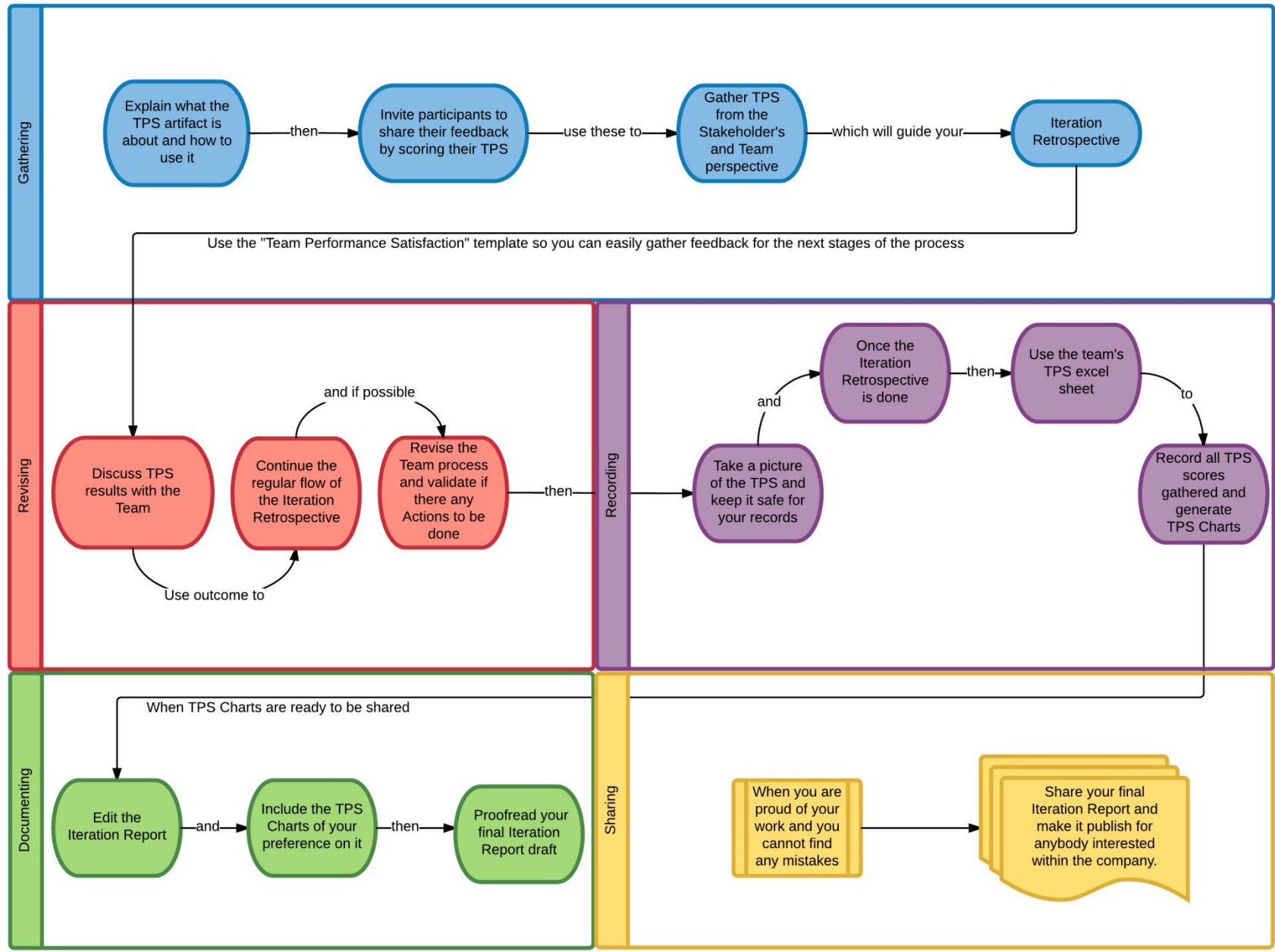
Once back in your desk, add each post it using the **value** assigned per each participant to each feeling.

Here is an example to help you calculate the "Team Performance Satisfaction Score":
SAM = Very Happy => 5
Jim = Happy => 4
Joe = OK=> 3
Jose = Sad => 2
Mary = Happy => 4
Lyn = OK => 3
Tim = Very Sad =>1
Lyn and John were on vacation
TPSS= (5 + 4 + 3 + 2 + 4 + 3 + 1) / 7=3.14
That means that the overall perception was rated OK

Tip: You could calculate the **TPSS** per profile in order to identify issues, trends on it. For example, add up only stakeholders and then create a trend chart to keep track of stakeholders perception.

Fill Order: 1 2 → 3

Gathering

Explain what the TPS artifact is about and how to use it

—then→

Invite participants to share their feedback by scoring their TPS

—use these to→

Gather TPS from the Stakeholder's and Team perspective

—which will guide your→

Iteration Retrospective

Use the "Team Performance Satisfaction" template so you can easily gather feedback for the next stages of the process

Revising

Discuss TPS results with the Team

Use outcome to

Continue the regular flow of the Iteration Retrospective

and if possible

Revise the Team process and validate if there any Actions to be done

—then→

Recording

Take a picture of the TPS and keep it safe for your records

and

Once the Iteration Retrospective is done

—then→

Use the team's TPS excel sheet

to

Record all TPS scores gathered and generate TPS Charts

Documenting

When TPS Charts are ready to be shared

Edit the Iteration Report

—and→

Include the TPS Charts of your preference on it

—then→

Proofread your final Iteration Report draft

Sharing

When you are proud of your work and you cannot find any mistakes

Share your final Iteration Report and make it publish for anybody interested within the company.

	August #2			September #1			September #2			October #1		
	Score	Participants	TPS Index (1 to 5)	Score	Participants	TPS Index (1 to 5)	Score	Participants	TPS Index (1 to 5)	Score	Participants	TPS Index (1 to 5)
Stakeholders	10	2	5	10	2	5	35	7	5	28.5	6	4.75
Team (PO + SM + Dev)	17	4	4.25	18.5	4	4.63	16	4	4	16	4	4
Global	27	6	4.50	28.5	6	4.75	51	11	4.64	44.5	10	4.45

Team Performance Satisfaction Index (1 to 5) - Global

Team Performance Satisfaction Index (1 to 5) - Per Profile